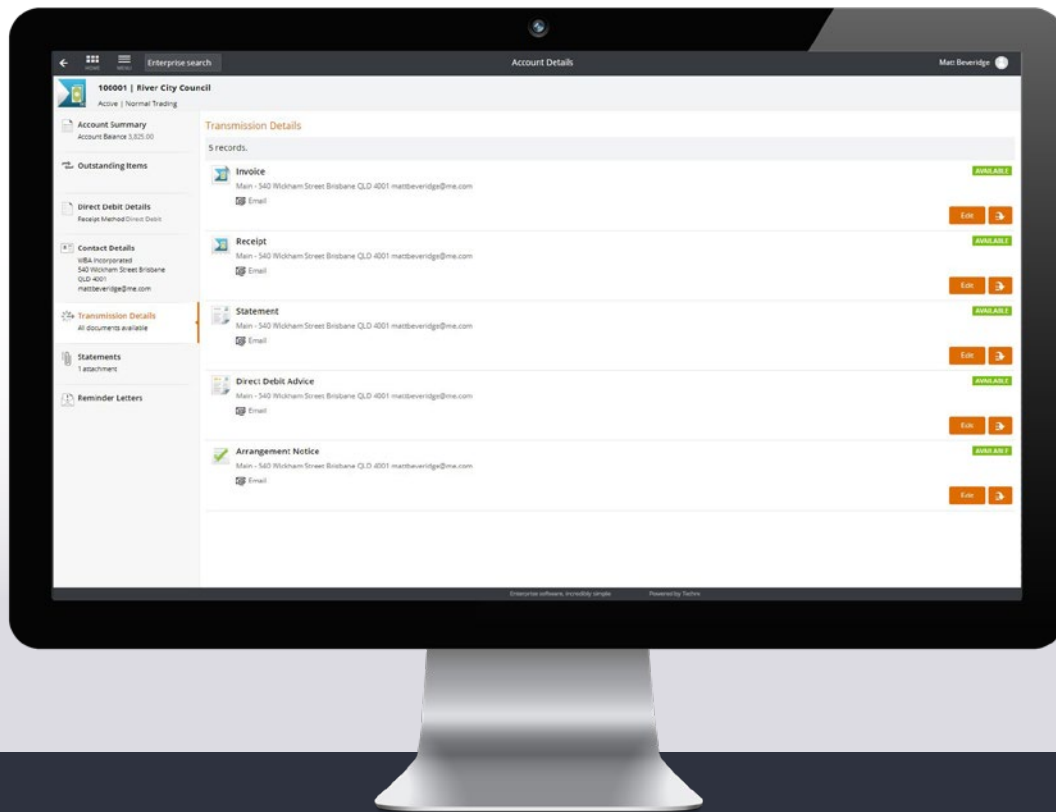


FINANCIALS DEBTOR PORTAL

Provide debtors with self-service functionality, empowering them to manage account details, view transaction history, banking information and payment details.



KEY FEATURES AND BENEFITS

- Reduce aged debt through greater visibility
- Strengthen customer relationships
- Minimise manual involvement for Accounts Receivable
- Simplify payments process and following up overdue payments

Personalised user experience

Debtor Portal lets your organisation extend a personalised Ci Anywhere user experience to your debtors, seamlessly integrating updates directly into the system.

Invitation and enrolment

Debtors can become portal users via a simple invitation, which triggers a personalised email containing the URL and registration details. Debtors can then register and securely authenticate their credentials through flexible methods such as Google, Facebook, Microsoft or via a theme in line with your organisation.

Full featured self-management functionality

Debtors have the ability to browse their account details, including transactional history, recent payments, view and download statements.

Minimise internal maintenance and support via real-time updates

In addition to viewing account information, debtors can also update their contact information, request a change in banking details, request to make payments via direct debit, and enquire on their account balances and financial transactions. General contact detail updates are made in real-time, to ensure your organisation is equipped with the most up to date information. Functionality to update banking information is available via a shipped Business Process Automation form, to ensure that sensitive financial information can be verified and approved securely and accurately.

